

Supporting local government in the midst of a global pandemic



trialogue **CSI** FORUM



ABOUT TRIALOGUE

Supporting better business

Our CSI consulting services:

- Policy and strategy development and implementation
- Stakeholder engagement and communication
- Monitoring and evaluation

Our knowledge-sharing platforms:

- The annual Triologue Business in Society Conference and quarterly CSI forums
- *The Triologue Business in Society Handbook*
- The Triologue Knowledge Hub:
<https://www.trialogueknowledgehub.co.za> – with a new dedicated section on the business response to Covid-19



AGENDA

- Overview – Cathy Duff, Trialogue
- Case study 1 – Paul Smith, Kagiso Trust
- Case study 2 – John Lomborg, Santam
- Q&A with panellists – moderated by Cathy Duff, Trialogue

POLL 1

MANY SOUTH AFRICAN MUNICIPALITIES FACE SEVERE CHALLENGES

South African municipalities face severe delivery challenges due to:

- ▶ Poor financial management
- ▶ A lack of human and institutional capacity
- ▶ Overburdened infrastructure
- ▶ Weak governance systems

There were 218 **service delivery protests** recorded in 2019 – slightly down from 237 in 2018.

Auditor-General Kimi Makwetu's 2017/18 **financial audit of municipalities**, released in 2019, revealed:

- ▶ One third of municipalities spend more than they earn
- ▶ Irregular and wasteful expenditure at municipalities reached R122 billion in 2017/18
- ▶ 18 of the 257 audited municipalities (7%) produced compliant financial statements and performance reports to receive clean audits. Performance reports by 65% of municipalities were dubious and close to unusable.

HOW COMPANIES CAN SUPPORT LOCAL MUNICIPALITIES

- Support district and municipality **planning processes**
- Invest in **human capacity** through training, mentorship, internships or secondments
- Build and maintain **infrastructure**
- Support municipalities in **particular areas** e.g. disaster relief, enterprise development, ECD

POLL 2

GUIDELINES FOR BEST PRACTICE SUPPORT

- ▶ Ascertain the **root causes** of a lack of capacity rather than just addressing the symptoms
- ▶ Ensure that the programme is **aligned with your core business** and contribute skills and expertise accordingly
- ▶ Improve municipal capacity by **supporting skills transfer, systems development, processes and plans** that promote stability and improved opportunities for economic development at municipalities
- ▶ **Develop partnerships** to increase the scale and impact of the programme
- ▶ **Share** lessons widely, to be used as evidence by system stakeholders

CASE STUDIES



PAUL SMITH



JOHN LOMBERG



THANK YOU!

- **Visit the Triologue Knowledge Hub** – an online body of knowledge for business and other role players that invest in socioeconomic development – for more information on this and many other topics
- **Register for the Triologue Business in Society Virtual Conference 2020** on 13 and 14 October 2020. For more information, please contact conference@trialogue.co.za.
- **Participate in Triologue's Business in Society Handbook**
 - Complete the **2020 primary research** into the state of CSI in South Africa – which includes a focus on responses to COVID-19.
 - **Advertise** your company's CSI programme and response to Covid-19
 - **List your non-profit** in the NPO directory

